

# TECHNOLOGY PARTNERSHIP PACKAGES FOR THE RETAIL AND TABLETOP SECTORS

As a Lucideon Technology Partner you'll receive personalised support for your business and tools to help you stay current, including standards, alerts to your inbox, relevant publications and expert advice from our experienced industry consultants, whenever you need it.

## WHY DO RETAILERS AND TABLETOP SUPPLIERS CHOOSE A LUCIDEON TECHNOLOGY PARTNERSHIP?

### Our Technical Helpline

Wherever you are in the world, you can be assured that our world renowned technical expertise is only a phone call or email away, supporting you with the valuable information and knowledge you need including:

- Dealing with customer complaints
- Fault analysis
- Technical enquiries
- Assessing potential suppliers

### Standards and Legislation Updates and Information

Our comprehensive Information Centre Services and technical know-how can help you to keep up-to-date, with expert teams working on your behalf, continually monitoring developments across the globe.

You will have:

- Access to the latest standards
- The ability to stay on top of external influences that can have a direct impact on your business
- Exclusive discounts on Lucideon publications such as our Worldwide Metal Release Guide and EU Rules for Tabletop Accessories

## THE PACKAGES

You can choose the package that suits you best. Choose from the entry level Information Associate or the enhanced Industry Associate packages.

By utilising the benefits of your package, you can easily save more than the cost of the subscription. With prices starting at £275 per month, Lucideon is an affordable extra resource.

Further information can be found in the Lucideon Associate Packages data sheet.

To discuss your requirements in more detail contact Caroline Mullington, Technology Partnership Manager:

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